

Privacy Policy

By accepting our Terms of Service and the Privacy Policy at the time when you apply for an account with us you expressly consent to our use and disclosure of your personal information in the manner described in this Privacy Policy.

When you ask for information about our products and services, when you access and use this website or when you submit an application to open an account with Number One Capital Markets Limited, you will be providing Number One Capital Markets Limited with your personal information. We will also maintain records of all transactions and activities on accounts you have with Number One Capital Markets Limited, including details of contracts traded and margin calls made. During the course of your relationship with Company, we will also gather information about products and services provided to you. When assessing your application, Number One Capital Markets Limited may also collect information about you from publicly available sources such as company registers. A customer is entitled to gain access to the information that the Company holds about him or her in accordance with this privacy policy. The Company reserves the right to record telephone conversations between you and persons working for the Number One Capital Markets Limited. Such recordings, or transcripts from such recordings, may be used to resolve any dispute between you and Number One Capital Markets Limited.

Number One Capital Markets Limited will also collect and hold information about you when you complete an online application or other type of form or access and trade your account through our website. We also collect all kinds of statistical information about visitors to our websites. This information is used to evaluate and improve the performance of our website. Other than statistical information, we do not collect any information about you through our website unless you provide the information to us. We do not collect or store any credit card/debit card details of our customers.

You should also be aware that we use cookies on our websites. A cookie is a small amount of data, which often includes a unique identification number or value that is sent to your browser from a website's computer and stored on your computer's hard drive. Each website can send its own cookies to your browser if your browser allows it.

When you access your account on-line a cookie will be created which uniquely identifies your computer and your username and password. This means that you do not have to re-enter those details each time you want to access your account on-line.

Most internet browsers are set up to accept cookies. If you do not wish to receive cookies, you may be able to change the settings of your browser to refuse all cookies or to have your computer notify you each time a cookie is sent to it, and thereby give yourself the choice whether to accept it or not. If you reject all cookies, you will be unable to access your account on-line. You can also delete cookies from your computer after they have been created.

The information requested in any application to open an account completed by customers is required to enable us to determine your trading needs and experience in order to provide you with better service. That information, together with the information collected and maintained by the Number One Capital Markets Limited during the course of our relationship with you, is required to keep you updated

whilst you are a Customer in relation to matters such as Contracts you have traded, your margin obligations and the funds in your account, and possibly other activities of the Number One Capital Markets Limited. The Company also requires the information to manage and administer the products and services provided to you.

The information requested by us when you are accessing platinfo.com websites is to allow us to provide you with information regarding the products and services offered by Number One Capital Markets Limited. We may also be required to provide your personal information regulatory and government bodies in our jurisdiction.

other similar organizations that it deals with in the course of its corporate activities, or those that are your financial adviser, broker, solicitor or accountant. Number One Capital Markets Limited may use your personal understanding of the products and services that you may be interested in obtaining from Number One Capital Markets Limited.

We take all reasonable steps to protect your personal information from misuse, loss, unauthorized access, modification or disclosure. Under no circumstances will your personal details be sold or given to other party, apart from cases indicated above. In some circumstances the law may allow us to deny you access to your personal information held by us. In such a case we will explain to you the reason for refusing access. You may ask us at any time to correct personal information held by Number One Capital Markets Limited about you, and which you believe is inaccurate. By accessing this website, you consent to the Number One Capital Markets Limited collecting, maintaining, using and disclosing personal information about you and provided by you or by another person as described above.